

CUMBERLAND COUNTY SCHOOLS SUCCESS WITH WEB ACTIVE DIRECTORY

Using PeopleSearch, part of PeoplePlatform for Group Management

“Web Active Directory saves our employees a tremendous amount of time in their already stretched thin workday. Web Active Directory replaced our internal three-stage solution and made it an easy one search process that gives our end users the information they need with just a few clicks.”

■ *Chris Young, WAN Supervisor Cumberland County Schools*

INTRODUCTION

Employees at Cumberland County Schools in Fayetteville, North Carolina, now have a much quicker process for searching group memberships now that they have deployed Web Active Directory’s PeopleSearch solution.

Challenge

The challenge Cumberland County Schools faced was:

Select end users at Cumberland County Schools were going through several stages to search for group membership information. This process was developed internally and took users too long to find information.

Web Active Directory’s PeopleSearch Solution

Implementing Web Active Directory’s PeopleSearch, Cumberland County Schools developed a more efficient process:

Web Active Directory’s PeopleSearch allows their employees to replace a three-stage process to an easy one step process that gives the needed information with just a few clicks. PeopleSearch is a web-based solution and delivered end-users the information they needed via their web-browser. The software was configured by IT so that end users could see only appropriate group membership data according to their own rights.



“The technical support at Web Active Directory is great. One email is all it took for a time to be set for an engineer to remote in and see what our issue was and resolve the issue. Most companies believe in service before the sale, but clearly, this company believes in service before and after the sell!”

■ *Cassandra Campbell, WAN Engineer*



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Conclusion

After implementing Web Active Directory's PeopleSearch solution, each search the employee completed was reduced from several minutes to just a few seconds. Over the course of a school year, this saves thousands of dollars in employee efficiency. Also, the process is less frustrating allowing for a more enjoyable work environment.

Cumberland County Schools now has a directory search solution that provides the employees an easy to use, much quicker solution to access the information needed for group memberships. The solution is easy, customizable, and practical and meets the requirements that other solutions could not provide the school. Web Active Directory's solution allows the school to display only the information IT wants the end user to see in an easy to read format.

About Web Active Directory

Web Active Directory provides an Identity Management platform web-enabling Active Directory technologies. We provide software and services on-premise or in the cloud saving money and time for IT technologists and empowering end-users not to be beholden to them.